

JENA, Rajesh (CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST)

From: Claire Garcia <claire.garcia@gmc-uk.org>
Sent: 26 July 2023 12:52
To: JENA, Rajesh (CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST)
Subject: Outcome of specialist policy roundtable on AI & digital technologies

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Dear Raj,

Outcome of specialist policy roundtable on AI & digital technologies

I am writing to thank you for participating in the AI & digital technologies specialist policy roundtable on 22 June 2022 during our consultation on updates to our standards for medical professionals.

We will be publishing the updated version of *Good medical practice* later this summer. I wanted to let you know, in confidence, how your expert views made a difference to what we did.

Over 4,600 individual medical professionals, patients, relatives and carers with lived experience of the healthcare system, key stakeholder organisations and other experts across the UK responded to our consultation surveys. We are really pleased with the diversity of people sharing their views with us.

How your views made a difference

We listened carefully to all the views and perspectives shared with us. As a result, we have updated our standards for medical professionals to include the following duties:

- You must provide safe and effective clinical care whether face to face, or through remote consultations via telephone, video link, or other online services. If you can't provide safe care through the mode of consultation you're using, you should offer an alternative if available, or signpost to other services.
- To keep patients safe you must report adverse incidents involving medical devices (including software, diagnostic tests, and digital tools) that put the safety of a patient or another person at risk, or have the potential to do so.

Can you help to support us further?

If you are happy to share a statement in support of our updated standards or help raise awareness of the new duties, please get in touch with our communications lead Laura Tivey laura.tivey@gmc-uk.org

We'll be in touch again to let you know when we publish the full version of the updated professional standards.

Best wishes

Claire Garcia

Working with doctors Working for patients

The General Medical Council helps to protect patients and improve medical education and practice in the UK by setting standards for students and doctors. We support them in achieving (and exceeding) those standards, and take

action when they are not met.

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